

### **Event agenda**





Reconnecting
with sustainable
shareholder value
creation in a covid world



Véronique PENCHIENATI, CEO Danone International

> Reshaping the organization for the future



Henri BRUXELLES, COO, End-to-end design to delivery

Agile supply chain in covid world



Juergen ESSER, Chief Financial, Tech and Data Officer

Financial perspectives



Conclusion

Question and answers

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- This presentation contains certain forward-looking statements concerning Danone. In some cases, you can identify these forward-looking statements by forward-looking words, such as "estimate", "expect", "anticipate", "project", "plan", "intend", "objective", "believe", "forecast", "guidance", "outlook", "foresee", "likely", "may", "should", "goal", "target", "might", "will", "could", "predict", "continue", "convinced" and "confident," the negative or plural of these words and other comparable terminology. Forward looking statements in this document include, but are not limited to, predictions of future activities, operations, direction, performance and results of Danone.
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- All references in this presentation to Like-for-like (LFL) changes, recurring operating income, recurring operating margin and free cash flow (FCF) correspond to financial indicators not defined in IFRS. Please refer to the Q3 2020 sales press release issued on October 19, 2020 for further details on IAS29 (Financial reporting in hyperinflationary economies), the definitions and reconciliation with financial statements of financial indicators not defined in IFRS.
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Emmanuel FABER, Chairman & CEO

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### 2014-2019

### Strong 5-year strategic and financial track record

Like-for-like sales growth

Step change in margin

Record recurring EPS level

Plant-based and organic

+3.1% average

+260bps

~+50% in 5 years #1 Worldwide

### 2020 performance impacted by covid Calling for a bold reinvention of Danone



**Out-of-home** closure

LFL sales decline

Margin headwinds Recurring **EPS** down



**Cross-border** limitations



-1.6% 9 months YTD

14.0% -72bps in H1

-10% in H1



Extra-costs and inefficiencies

### A time of change is also a time of opportunity

### Local first: a bold reinvention to restore shareholder value creation



Resolutely local and efficient organization



New eating habits New growth spaces



Portfolio refocus



TODAY H1-21

# Back to last month announcements Three big organization shifts announced













### Local





WAYS OF WORKING





**Delayered** 

Leaner
Zero overlaps
Clear accountabilities

3
VALUE CHAIN





Integrated & connected

End to end design to delivery function

### **Executive Committee team** November 2020



Emmanuel FABER Chairman and CEO

#### 2 macro-regional CEOs

Véronique PENCHIENATI-BOSETTA



**CEO** Danone International  $(\sim 80\% \text{ of sales})$ 

Shane **GRANT** 



CEO **Danone North America**  $(\sim 20\% \text{ of sales})$ 

#### 2 global functions

Henri **BRUXELLES** 



**Chief Operating** Officer End-to-end Design to Delivery

Nigyar MAKHMUDOVA



**Chief Growth** Officer Growth Strategy & Capabilities

### **Internal CFO replacement**

Bertrand **AUSTRUY** 



**Chief Human Resources Officer** General Secretary

Juergen **ESSER** (as of Feb-21)



**Chief Financial** Officer Finance, Tech and Data

Cécile **CABANIS** (until Feb-21)



**Chief Financial** Officer Finance, Tech and Data

# Additions to Executive Committee team Local teams now part of executive governance

Floris WESSELING



President Europe

Charlie CAPPETTI



President CIS, Turkey

Corine TAP



President
Asia, Africa and
Middle-East

Bruno CHEVOT



President
Greater China
and Oceania

Silvia DAVILA



President Latin America

Jean-Marc MAGNAUDET



President SN Unit

Note: The functions of Zone Presidents and SN Unit President will be effective at the end of the consultation (mid 2021). In the meantime, they will keep their current functions and will act as Study Leaders

### Reshaping the organization

### Unlock significant efficiencies to fuel profitable growth







### **Delayered**

Leaner
Zero overlaps
Clear accountabilities

### Integrated & connected

End to end design to delivery function

# Significant efficiencies ahead

€1bn
recurring savings by 2023

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### Véronique Penchienati

### 21 years at Danone



Véronique PENCHIENATI, CEO Danone International

> Reshaping the organization for the future

2020			_	
2020	Since Nov.	. <b>2020:</b> CEO	Danone	International

2019 EVP Specialized N	<b>Nutrition</b>
------------------------	------------------



2002 VP Marketing Dairy Worldwide Business Unit

1999 VP Marketing LU France

# The world has changed 5 trends prompted or accelerated by Covid-19











Local empowerment and decision-making

Supply chain competitiveness and agility

Trusted brands operating at scale

Consumercentric growth opportunities Structural channel shifts

# We are clear on our strengths And on our areas of improvement

### — Strengths

- Health-focused portfolio
- Trusted brands operating at scale
- Protein, Plant-based and Probiotic expertise
- Leadership positions, everywhere
- Reach, in Developed & Emerging markets
- Sustainability pioneer with One Planet. One Health

### — Areas of improvement

- Heavy cost structure above countries
- Complex decision-making
- Siloed organization by category
- Limited synergies at country level
- Portfolio 'blind spots' beyond our categories

# Adapting to reconnect with Danone's profitable growth agenda Shifting to a local-first, cross-category organization









BETTER SERVING
CONSUMERS

EMPOWERING OUR COUNTRIES

FURTHER ENGAGING DANONERS

IMPROVING
OUR COST
COMPETITIVENESS



Objective: reconnect asap with Danone's 3-5% profitable growth agenda

### A fitter and more agile organization to enable growth and deliver efficiencies Three key principles

### **Local empowerment**

- Combining local businesses under a single local management team
- Simplified and localized decision making for maximum speed and relevance
- Leaner functions serving countries for efficiency and scale

2

### Enabling growth within, across and beyond our categories

- Protect and strengthen expertise on current categories
- Cross-category acceleration units: Plant-based, Healthy Ageing and eCommerce

3

### More competitive cost structures

- Leaner structures in Headquarters
- Country synergies based on local specificities

### A fitter and more agile organization to enable growth and deliver efficiencies Three key principles

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# From category-led independent businesses to geography-led units Pushing down decisions to countries that are empowered for speed and relevance

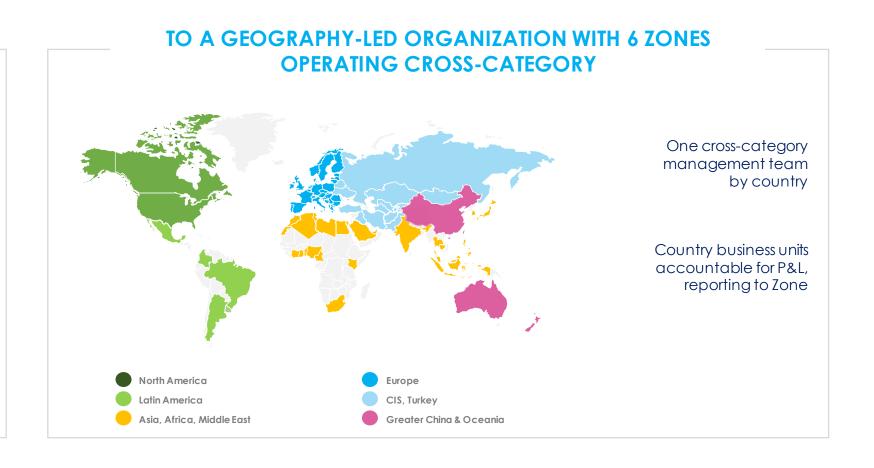
### FROM A CATEGORY-LED ORGANIZATION







Three divisions operating relatively independently with limited synergies



# Resolutely decreasing the number of units and entities To localize cross-category decision-making and delayer structures above countries

### **FROM**

- 3 divisions
- 13 regional teams
- 61 country business units
   across 3 divisions
- 45 market business units



- 6 zone teams
- 22 country business units
   One country, one unit, one portfolio
- 35 market business units



# At country level, the business divisions will be combined To strengthen their ability to operate efficiently with zero overlap

### FROM 3 BUSINESSES OPERATING IN PARALLEL



Brand assets

Manufacturing & Supply chain

Sales & Distribution



Brand assets

Manufacturing & Supply chain

Sales & Distribution



Brand assets

Manufacturing & Supply chain

Sales & Distribution

Difficult resource allocation
Siloed ways of working
Overlaps in overheads structures

### TO ONE CROSS-CATEGORY ENTITY OPERATING IN SYNERGY







Brand assets & strengthened category expertise

Synergized manufacturing & supply chain capabilities

Synergized sales & distribution efforts

Strengthened ability to address growth opportunities
Full country and consumer-centricity
More agile and faster resource allocation

## Leaner structures above countries to support and simplify decision-making Multi-local brands illustration







### A fitter and more agile organization to enable growth and deliver efficiencies Three key principles

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# Protecting and strengthening Our expertise and capabilities on current categories









# Joining forces to strengthen category expertise

Category-specific expertise and best practices preserved centrally and in countries

Synergized and upskilled Strategy & Insights function centrally and in countries across categories

# Preserving Specialized Nutrition-specific expertise with a dedicated Unit

Medical affairs and market access, homecare knowledge, quality standards

Control tower for SN-specific processes and resource allocation (e.g. clinical studies)

Healthcare professionals engagement model

# Addressing all growth opportunities within, across and beyond categories With three Acceleration Units



**PLANT-BASED** 



**HEALTHY AGEING** 



**E-COMMERCE** 

### The Plant-based acceleration unit supports the €5bn revenues target by 2025 Leveraging a versatile portfolio of ingredients, brands and categories



















### ~ €5bn sales target in 2025

Plant-based Acceleration unit

- Stepped-up scope beyond EDP
- Strengthened and upskilled team
- Dedicated resources operating beyond silos

Expansion across and beyond categories

**Expansion** in new geographies

**Further** development of core business

### Beyond our existing business Healthy ageing, the next big opportunity



### **Immunity**





Focus on immuno-nutrients

> +20% YTD



Support to the immune system

> +10% YTD



### **Mobility**





> +40% YTD





Q3 2020

# eCommerce acceleration unit Dedicated teams and strengthened capabilities

#### AT LOCAL LEVEL

### E COMMERCE DEDICATED TEAM REPORTING TO GM

From current e commerce position in the sales organization to a function on its own reporting to GM and gathering multiple capabilities

### TO DRIVE AND EXECUTE LOCAL ECOMMERCE STRATEGY

Upskilled teams
Adapted supply chain
Right level of investments

### **ACCELERATION UNIT E COMMERCE**

#### **EQUIP COUNTRIES WITH TOOLBOX**

Tools to win the digital shelf
Performance monitoring
D2D capabilities building to win in e com

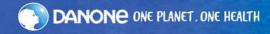
### ANIMATE THE E COMMERCE COMMUNITY OF PRACTICES

Learnings, best ROI activation, new partners

#### STEER STRATEGIC PARTNERSHIP

Global pure players coordination New players pilots and scale Tech partners





### A fitter and more agile organization to enable growth and deliver efficiencies Three key principles

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### Enabling growth within, beyond and beyond our categories

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### More competitive cost structures

- Leaner structures in Headquarters
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# A leaner and delayered organization with actions taken at all levels of the Company

€700m

~20% SG&A costs reduction in 3 years

2023 savings

## A fitter and more agile organization to best serve strategy and execution Conclusion

Local empowerment

2

Leaner Commons serving countries



More competitive cost structures

Delivering significant savings by 2023 with selective reinvestments in growth

To reconnect asap with Danone's 3-5% profitable growth agenda

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### **Henri Bruxelles**

### 33 years at Danone

2020	Since Nov. 2020: COO End-to-end Design to Delivery
2017	EVP Waters & Africa
2015	Regional Vice President Waters Latam, based in Mexico
2013	GM Danone Argentina
2010	GM Danone Portugal
2008	Chief Marketing Officer Danone
2004	VP Marketing Dairy Worldwide Business Unit
PRIOR TO 2004	Senior positions in Marketing EDP Germany, France, Spain, Brazil



Henri BRUXELLES, COO, End-to-end design to delivery

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### Danone's End to End value chain at a glance Balancing global scale and local proximity





Source

Manufacture

**Deliver** 













**7** R&D centers of excellence



**53,000** suppliers

**400,000** farmers

190 factories

300 copackers(1)

13,000 SKUs



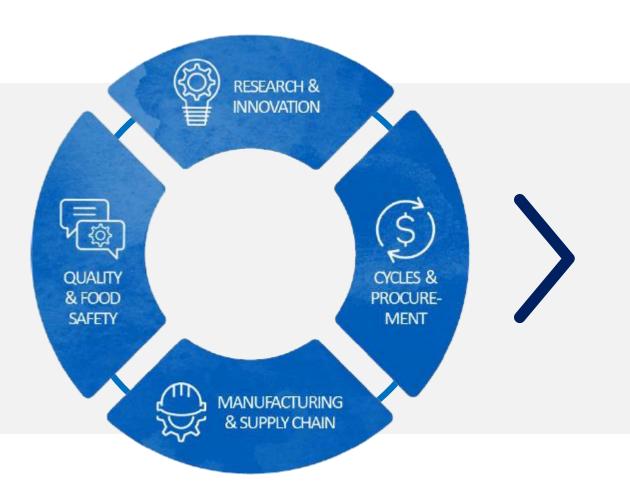
**90** million shipments/year

1.5 billion
consumers
served each year

600 quality checks before release

### New design-to-delivery global and local function

### Deliver superior consumer value for profitable growth



Topline growth through better, faster innovation and superior experience

High end-to-end efficiency landing in gross margin

People and Planet impact as brand differentiator

Power of one integrated team and its ecosystem

# Value creation through Design to Deliver integration already in action Alpro: a center of excellence supporting plant-based acceleration



- 2 R&I hubs in Louisville and Wevelgem
- 700 'plant-based' native D2D experts
- Integrated development process
- Integrated sourcing incl. organic

Farming ingredients



Processing raw materials



Base products



Recipe formulation



Filling packaging













Next generation soy and oat

New source of protein

New product forms



## Value creation through Design to Deliver integration already in action

Steenvorde factory: greater valorization of organic milk



















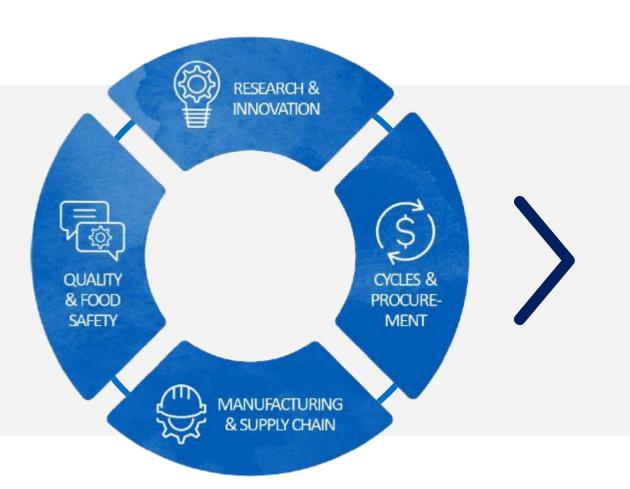
Expertise in organic milk collection

Collection of up to 80mL organic milk from ~40 farming partners Milk valorization at Steenvorde factory

Producing competitive organic dairy ingredients vs market

## New design-to-delivery global and local function

### Deliver superior consumer value for profitable growth



Topline growth through better, faster innovation and superior experience

## High end-to-end efficiency landing in gross margin

Today's focus

People and Planet impact as brand differentiator

Power of one integrated team and its ecosystem

## €300m yearly extra-efficiencies in gross margin by 2023 By working end to end, beyond categories and in a cost competitive way



DYNAMIC PORTFOLIO MANAGEMENT



DESIGN TO SUPERIOR VALUE



3 CONNECTED OPERATIONS TRANSFORMATION



THE FUTURE OF PROCUREMENT

SKU / brand rationalization

for profitable growth

Product re-engineering to drive superiority and differentiation at competitive cost Sweat the assets

Digital transformation of operation footprint

Design to source

Local sourcing

Data-enabled procurement

# Dynamic portfolio management in action Already tangible results in USA





-30% in # SKU on half-gallon formats

+10% volume output on performing assets

Double-digit LFL sales growth year-to-date

+250bps share gains<sup>(1)</sup>, widening gap with competition

# Dynamic portfolio management in action Already tangible results in Waters and Africa





- 30% gross reduction in SKUs

Reduced complexity, direct plant delivery

+25-30 bps at plant gross margin level





25% net SKU reduction

-35% in losses

Capacities redeployed to high velocity SKUs

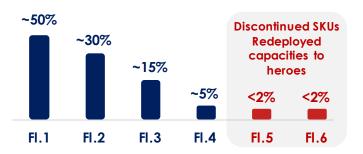
100bps margin optimization

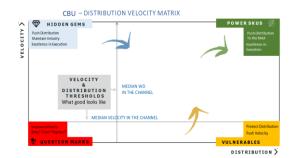
# Dynamic portfolio management 4 levers deployed across the portfolio and geographies

#### Space for the heroes

Eliminate to innovate

Volvic Touch UK - revenues by flavor





**Target 2021:** 

-20% SKUs

Unlock capacity at 0 capital

Track inefficiencies & pain points

> 2,000 SKUs cut

Maximize utilization of production lines

Liberate capacity to bring highly valorized innovation

Formats rationalization

Secondary packaging harmonization

# Design to superior value in action Big impacts visible in Plant-based, Coffee Creamers and Yogurt



Market competitive benchmarking

Flavor harmonization

Graphic technology

Ingredients optimization

Lightweighting

Sleeves and secondary packaging



Plant-based beverages

96oz bottle



Coffee Creamers

32oz bottle





Greek Yogurt

5oz cup

# Pesign to superior value Roll-out approach on top SKUs by country



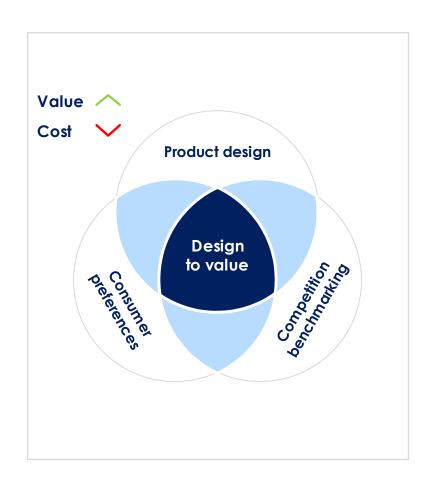
Mapping of consumer sensory, ingredient, packaging and usage performance drivers



Product and packaging tear down



Remove nondifferentiating factors Reinvest in superiority



Top 5 SKUs by country

5/10% net COGS improvement

# Connected operations transformation in action Unlocking growth and efficiency, enabling sustainability: concrete proof points

### 'Sweat our assets' program: Europe EDP production lines illustration

























Bring utilization rates currently below 30% to >60%



Reverse 'linefilling' innovation

Asset use massification

# Connected operations transformation in action Unlocking growth and efficiency, enabling sustainability: concrete proof points



## Opole: People powered and data enabled factory



+6% batch size flexibility

+10% cost efficiency

8,000

hours of training

O paper factory

-12% CO<sub>2</sub> emissions



## Data-driven demand planning to step-change factory efficiency

Demand planning fueled by

66 million datapoints vs~800 previously

Forecast accuracy

**Net sales** 

**Customer** service

Losses

#### ----- CONNECTED TRANSFORMATION

## Sweat the assets



Maximize utilization of our production lines

## Digital manufacturing



Connected shop floor, smart automation, data analytics and 3D printing

# Demand-driven & data-enabled E2E planning



Demand and supply planning automatization

## Logistic control tower (US / Europe)



Constant E2E
optimization of
primary & secondary
logistics ensuring
competitive reach

# 40 sites digitalized by 2023

'Sweat our assets' roll out in key countries

# The future of procurement Building data-enabled sourcing capabilities

#### **Inflation mitigation**

Predictive analytics for marketrisk management



Local market scouting as a hedge vs FX-induced inflation



Structured supplier

collaboration

Digital and advanced analytics enabled procurement

Increased sourcing coverage and efficiency

Data-enabled sourcing



Digital spoc for collaborative innovation with suppliers



Performance review & contract analytics





Sievo

Smart spend and category analytics

eTendering: maximum value at the lowest cost

### D2D, creating competitive edge and unlocking value in a covid world



DYNAMIC PORTFOLIO MANAGEMENT



DESIGN TO SUPERIOR VALUE



CONNECTED OPERATIONS TRANSFORMATION



THE FUTURE OF PROCUREMENT

From 4.5% to 6% structural productivity

Net end to end COGS management

Equivalent €300m yearly extra-efficiencies in gross margin by 2023

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Juergen ESSER, Chief Financial, Tech and Data Officer

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## Juergen Esser 20 years at Danone

Since Nov. 2020, fully effective as of Feb 2021: Chief Financial, Technology and Data Officer

2017 SVP Finance Waters & Africa

2015 VP Finance Evian Volvic World

2015-2000 Key positions in Operational Business andCorporate Finance and Strategy

Juergen ESSER, Chief Financial, Tech and Data Officer

Financial perspectives

Consistency Discipline Execution

## Delivering €1bn efficiencies by 2023

### Above and below gross margin

— Recurring savings by 2023 ——

Cost of goods sold and logistic costs



€300m

Gross margin

SG&A Overheads

€700m

~2/3
delivered by end of 2022

## Targeting ~20% overheads reduction in 3 years Primarily from delayering and local synergies

€700m

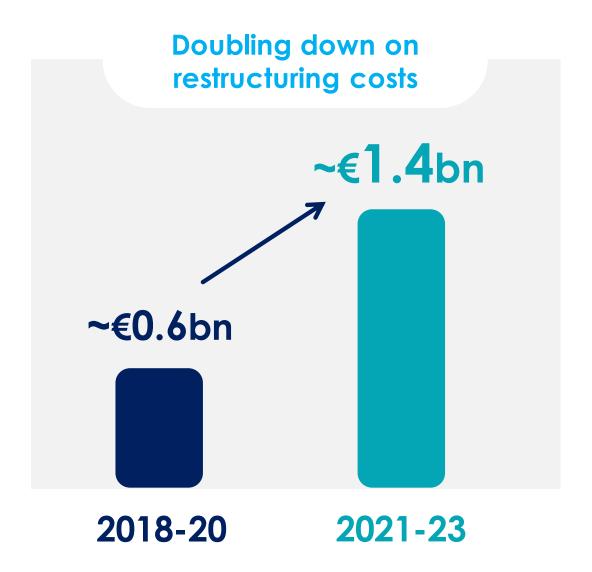
~20% SG&A costs reduction in 3 years

- Global and country headquarters
- Shared services optimization in countries

2023 savings

## Accelerating pace of restructuring To support return to profitable growth





## Balancing reinvestment and returns To reconnect to profitable growth

Unlocking significant efficiencies

€1bn
recurring savings by 2023



Flexible allocation depending on market conditions and opportunities

## **Updated Financial Targets**

2022 target

> 15%

operating margin<sup>(2)</sup>

**Mid-term ambition** 

3% to 5% LFL<sup>(1)</sup> sales growth

mid to high teens operating margin<sup>(2)</sup>

Long-term goal



- (1) Like-for-like
- (2) Recurring operating margin



## After 12 months of covid disruption (H1'20 to H1'21) Reconnecting with profitable growth in H2 2021

2020

### Confirming full-year guidance

- 14% recurring operating margin
- €1.8bn free cash flow

2021

### A two-phase recovery plan

- H1: Lasting consequences of covid, setting up new organization
   Margin further impacted by category mix and covid-environment
- H2: Returning to growth and margin expansion

2022

#### **New targets**

> 15% recurring operating margin



## **Updated Financial Targets**

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operating margin<sup>(2)</sup>

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