

Dairy growth agenda

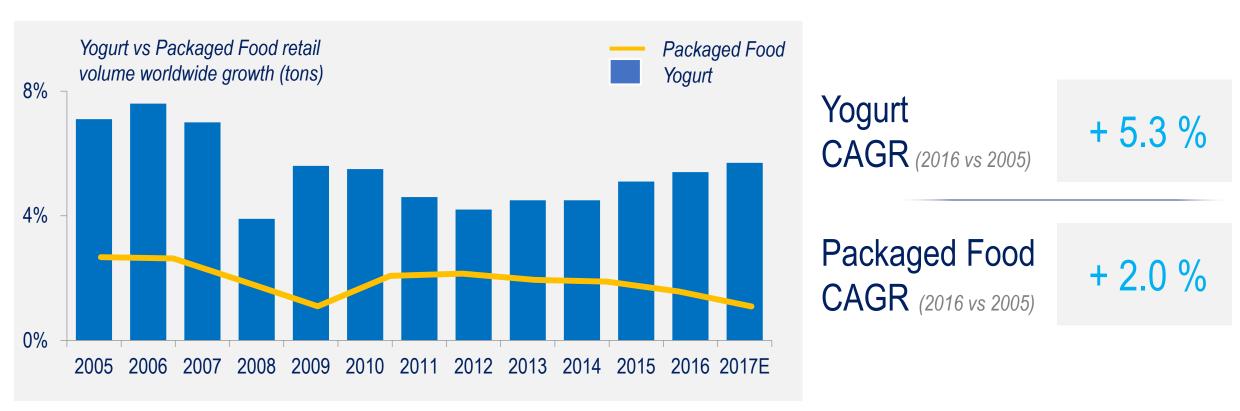
Gustavo VALLE

Executive VP Dairy and Resource Efficiency

Evian 2017 - Investor Seminar

Fresh dairy products: potential for future growth

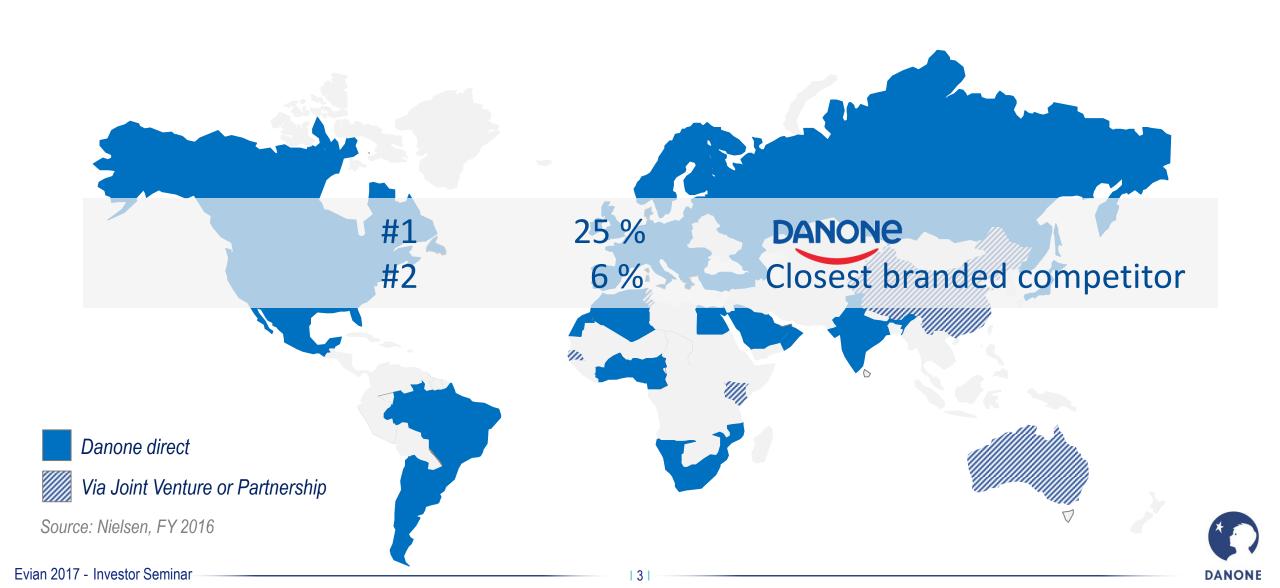
Average growth last 10 years > +5%



Source: Nielsen and Euromonitor, 2016



Undisputed market leadership



Dairy commitment announced in 2015

2020 Sales Growth⁽¹⁾

3%-5%

Cumulative Recurring
Operating Margin
Improvement⁽²⁾(2015-2020)

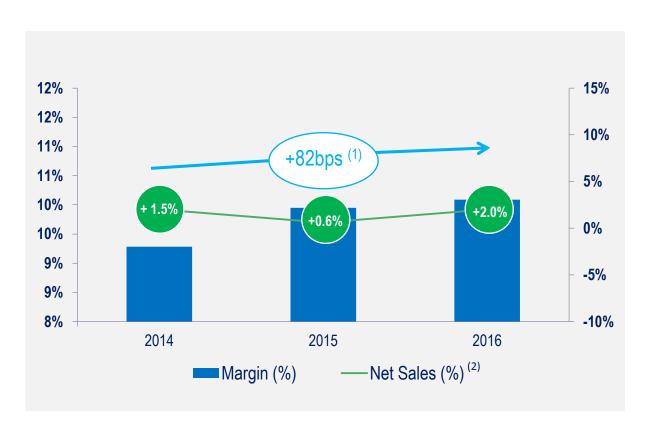
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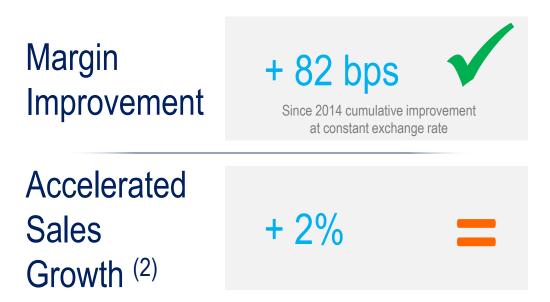


⁽¹⁾ Like-for-Like

⁽²⁾ At constant exchange rate

Progressing on our Double agenda: margin and growth





- (1) Cumulative improvement at constant exchange rate
- (2) Like-for-Like



Current successes and challenges

SUCCESSES

> **Europe**: improvement of operational set up

MARKET SUCCESSES

> CIS: delivering on objectives of Unimilk acquisition

- Mexico: growth and margin improvement despite strong inflation
- > US: undisputed market leadership

EXECUTION SUCCESSES

- > **Actimel** (excluding Spain): stabilised with unique and relevant positioning and innovation
- > **Indulgence:** growing with successful innovation
- > Local Brands: growing with relevant propositions

CHALLENGES

MARKET RELATED CHALLENGES

> **Spain**: decreasing category consumption

> **Brazil**: macroeconomic deterioration in a fragile category context

EXECUTION RELATED CHALLENGES

> Activia: ambitious transformation taking time

NEW CHAPTER



ALPRO: integrate business and develop plant-based category





Capturing the potential of the category

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Consumer is changing

DRIVERS

of the trend, external change (Macroforces)

A TREND new manifestation in behaviour, attitude or

expectation

Demographic changes, Health Issues

Growing population, big cities (hectic lifestyle) Economic change, Instant access to information

Climate change, **New Agricultural** models

Growing population, economical instability (feeling of stress, anxiety-compensation)

Healthy living



- > "Feel good" products/services **IMPACT**
 - > Sugar-free
 - > Vegetal / plant-based milk

Fluid lifestyle





FLUID MEALS:

- > Eating on the go
- > Snacking
- > Easy cooking
- > Channel: proximity

Savvy consumer



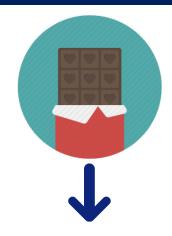
- > Continuously connected
- > Value vs Price
- > Growth of discounters
- > E-commerce

Naturality & transparency



- > Clean label
- > Socially responsible
- > Localisation
- > Organic

Small treats



- > Rise of confectionary
- > Experiencing eating
- > Compensation



of the trends created

by new consumer

expectations

How is it affecting the category

Tailwinds



- > Growing population: more volume
- > Middle class growth: more value



> Food as active role for good health



 But also rise of small treats consumption to compensate for hectic lifestyles

Headwinds



> Sugar content, clean labelling



> Farming practices



> Plastic recyclability



> Anti-milk



Consumer looking for Essentiality

Essentiality

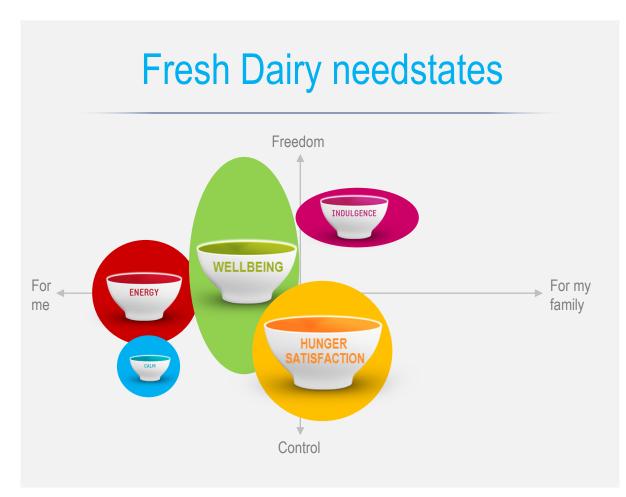
- > Nutritional profile
- > Well-being
- > Daily consumption



Part of your healthier and more sustainable daily eating and drinking practices



Fresh Dairy and Plant Based needstates



Source: Category U&A in 15 countries. (Adult only). Food and drink universe



Source: Consumer & Shopper segmentation 2017, 10 Europe countries, Food and drink universal countries.

Capturing complementary needstates







Danone leading the category with a new vision

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'Essential Dairy and Plant-Based'

Essential Fermented Milks

Fresh & natural "milk-based" products with live ferments, **enjoyed daily** to promote well being for **everybody.**

* Any animal or plant milk









Growth driver: Essential Fermented Milks



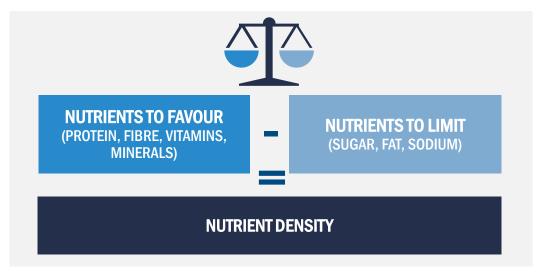


* Milk or plant-based alternative

The magic of ferments & fermentation



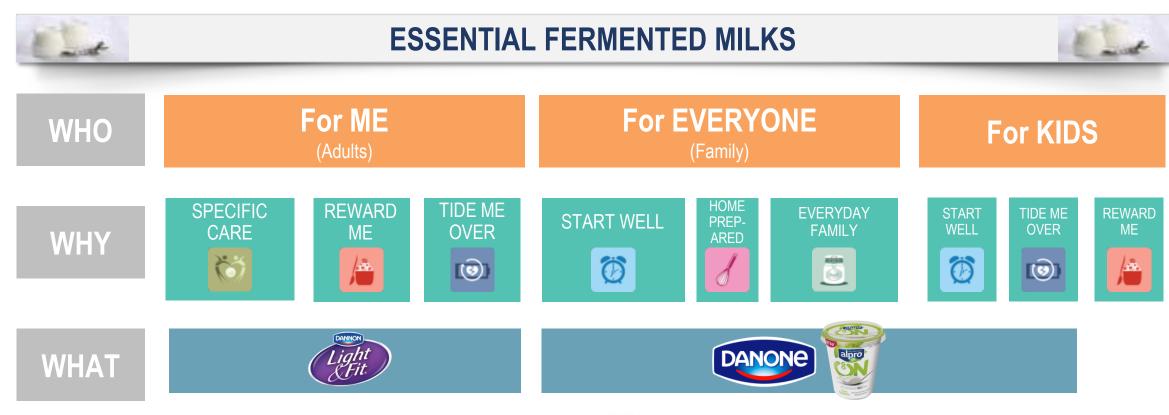








Essential Fermented Milks: drive per capita growth with our entire brand portfolio







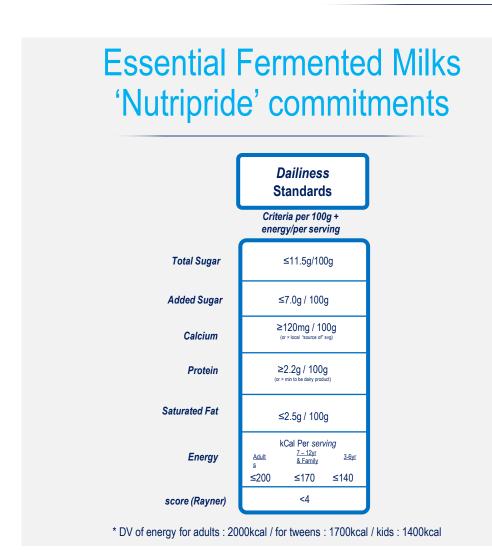








Adapting our portfolio to be 'Nutripride'



'Nutripride' in action

Reformulation roadmaps to reach

100% compliance by **2020**



Danonino Pouch - Nutripride - compliant

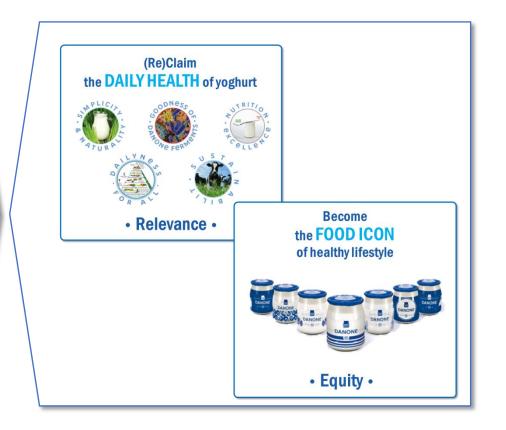


Danone, flagship of Essential Fermented Milks



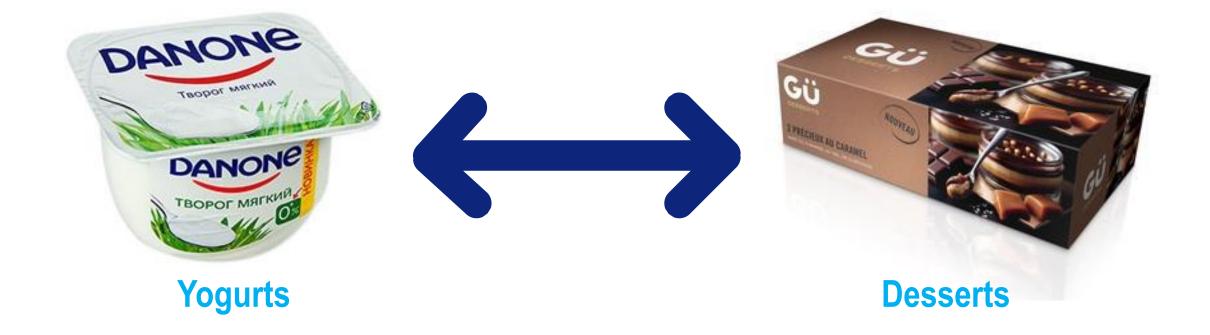
Essential Fermented Milks FLAGSHIP







Entire spectrum of 'Fresh Dairy product' today





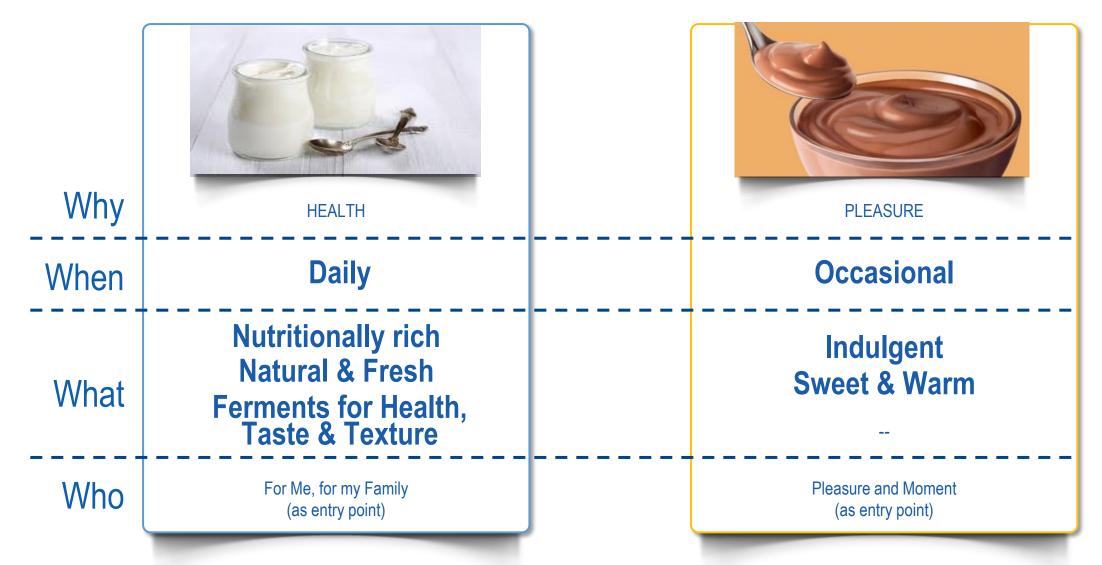
Consumers' category perception is blurred

On the shelf, there is confusion





Differentiated drivers in Fresh Dairy Product





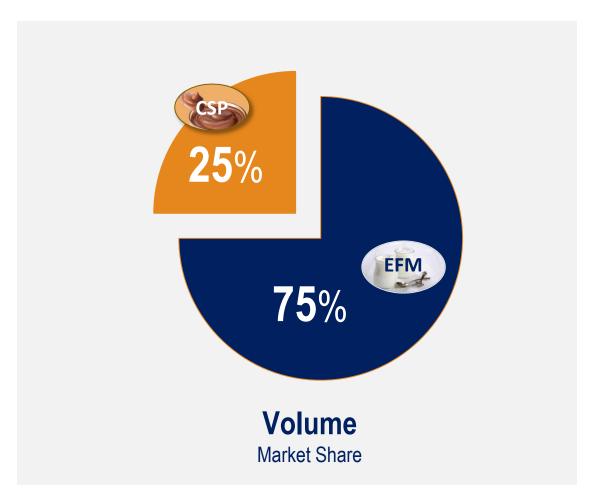


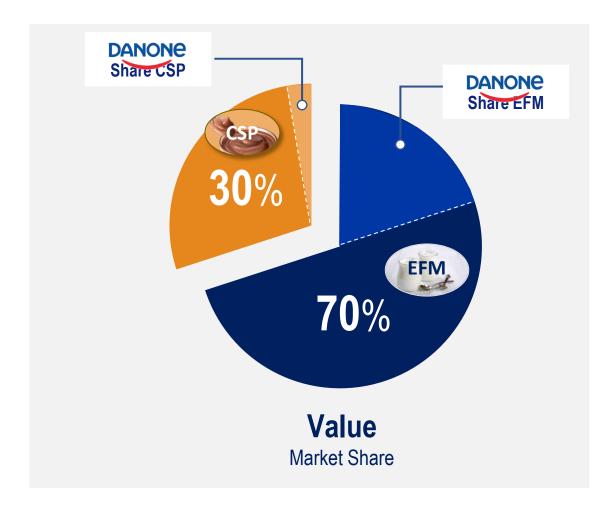
Growth Driver: Chilled Sweet Pleasures





Chilled Sweet Pleasures is big and has a greater value





Sources: Nielsen / IRI / Intage, 19 countries, FY 2016, Total coverage available



Chilled Sweet Pleasures has many opportunities ahead











TASTY BOOST

When there's a drop of energy and you need a boost of energy and pleasure, right now...

MY ME TIME

After a long day at work, you deserve to take a break, reward yourself with a sweet moment for you

Collective



SHARED OCCASION

At lunch or dinner, with family or friends, want to enjoy something sweet and bring some fun and joy to the moment.

Source: Nielsen/ IRI (MAT 2017)



Chilled Sweet Pleasures: growth opportunities

CHILLED SWEET PLEASURES



WHEN

SIMPLE PLEASURES

SPECIAL TEMPTATIONS

WHY

Shared Occasions

Tasty Boost

My Me Time

Lighter Choice

WHO

FOR KIDS

FOR FAMILY

FOR ADULTS

FOR ADULTS

Opportunity



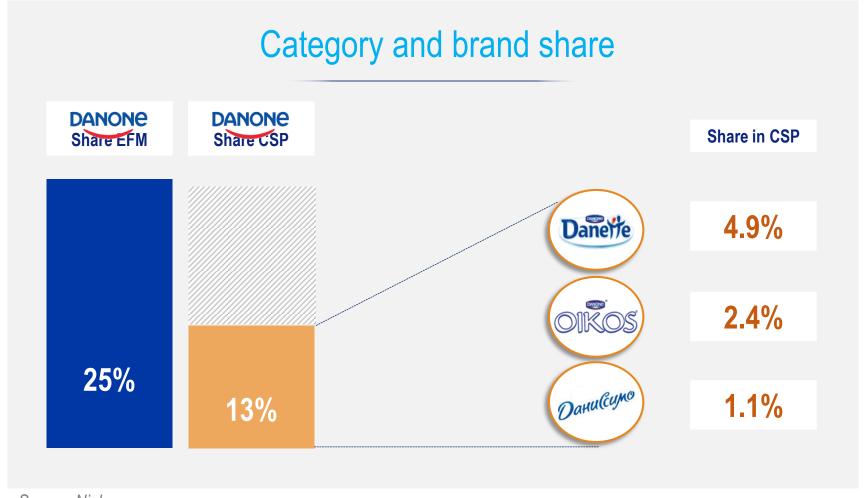
Opportunity







Chilled Sweet Pleasures: grow market share





Chilled Sweet Pleasures to follow 'Nutripride'



'Nutripride' in action

Reformulation roadmaps to reach

100% compliance by **2020**





Danette chocolate / Oikos white indulgence plain - Nutripride - compliant



We have the right to win in Chilled Sweet Pleasures

Access

Category management on refrigerated aisle

Product Platforms

- > White Indulgence
- > Chocolate Indulgence
- Mix of textures and platforms



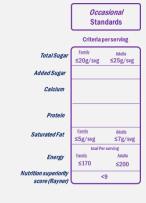
Impulse Execution





Nutritional Profile

> Nutripride standards







Still important to solve

Activia

Ambitious transformation taking time



Spain

Decreasing category consumption



Brazil

Macroeconomic
 deterioration in a fragile
 category context





First, adapting our organization: leaner and more agile

New Global Brands organization

- > New organization
- > Smaller Central Teams
- > More regional empowerment







Activia, improving elements of the mix



Packaging identification



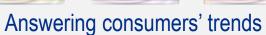
Improved flavour differentiation

Accelerating Innovations









Recalibrating the campaign

From...

ACTIVA

... To



Product back at the center and focusing on wellbeing

Q2 2017

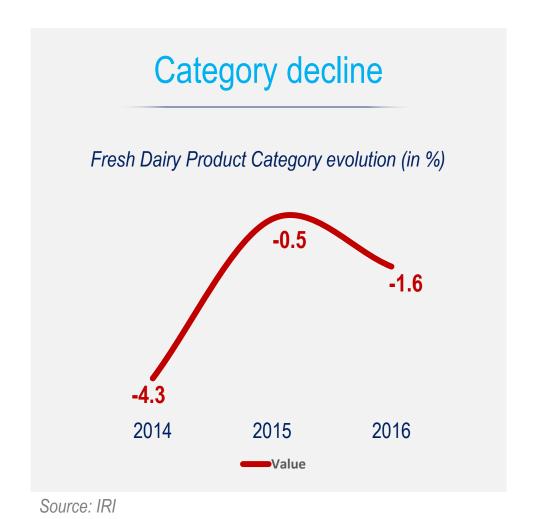
Q2-Q3 2017

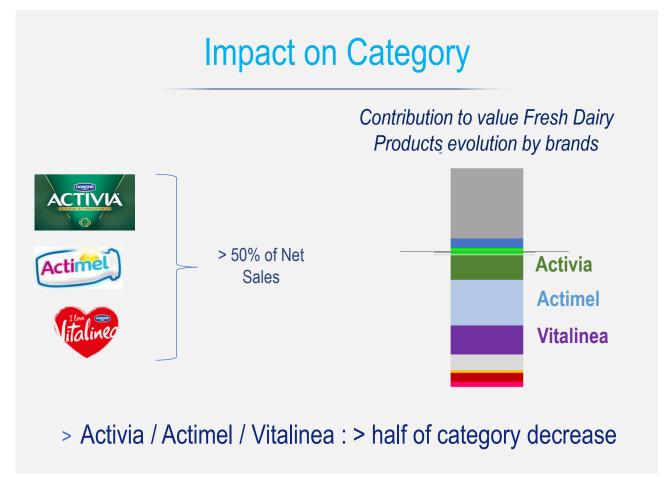
Q3 2017



In Spain, facing a decline in the category







Source: IRI, Q1 2017 vs Q1 2016





Activate the full portfolio beyond historical engines



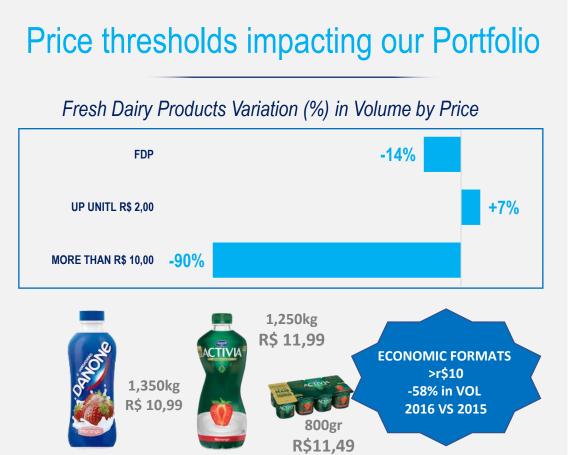




In Brazil, category is shrinking and consumers are expressing new needs given the macroeconomic context







Source: Nielsen



Portfolio reframing strategy to adequate perceived value equation



PRGM > Push lower out of pocket offering **Portfolio Pricing** and promo > Offer economy pack at a **P** RGM competitive out of pocket Channels **Trade** terms & CTS > Tailor competitive offering by ATL & BTL channel Investment







Growth driver: Plant-Based Drinks





Alpro Business at a glance







Alpro Business at a glance



A successful brand

Penetration

- > 40% in Belgium
- > 25% in UK
- > >15% in Germany and Netherlands

Love Brand

> #46 preferred brand in UK and Belgium

Innovation

- > Successful product launches
- > Latest example: ice-cream in UK top 10 of Tesco's category launch



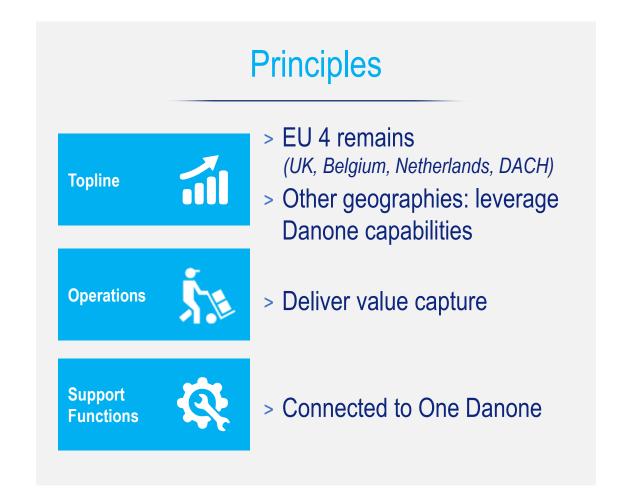


Integration of Alpro within Dairy

A centrally-led topline business

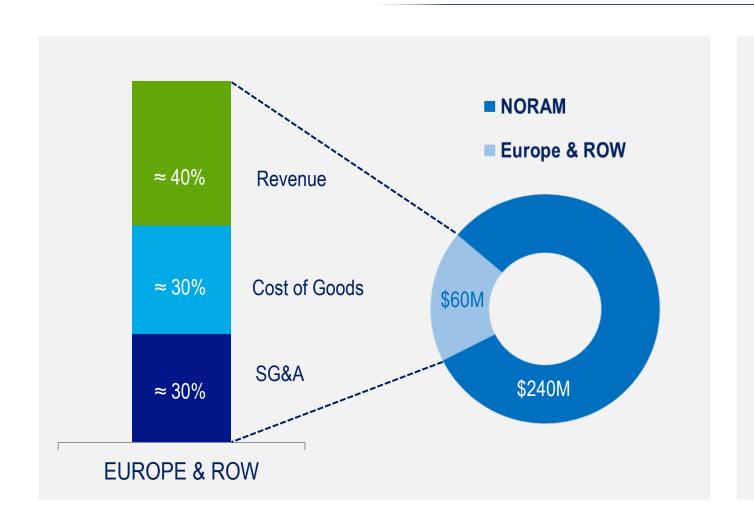


> "Alpro to become a centrally-led topline organization/business unit with larger and intensified geographical scope, and locallydriven activation"





Detailed synergies



Revenues

- Accelerate Plant-BasedAlternatives to Yogurts in Europe
- "Halo" effect on core ambient business

Costs

- > Scale in purchasing
- > Logistics optimization
- Best practice sharing in media and digital



Exploring additional opportunities

New geographical horizons

Expansion of JV with Mengniu



- Development of Asian direct business
- Possible expansion in Latam



New occasions

 Go beyond breakfast and endof-meal: culinary, coffee, indulgence



Nutrition: test & learn with Vega in UK



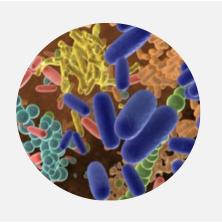
Technology crossfertilization & capacity

- Potential of Danone proprietary fermentation technology applied to vegetal & hybrid opportunity
- > Exploration of new base ingredients
- Manufacturing footprint optimization



Combining goodness from Dairy & Plant-based to open unique opportunities









World-classPlant-Basedexpertise

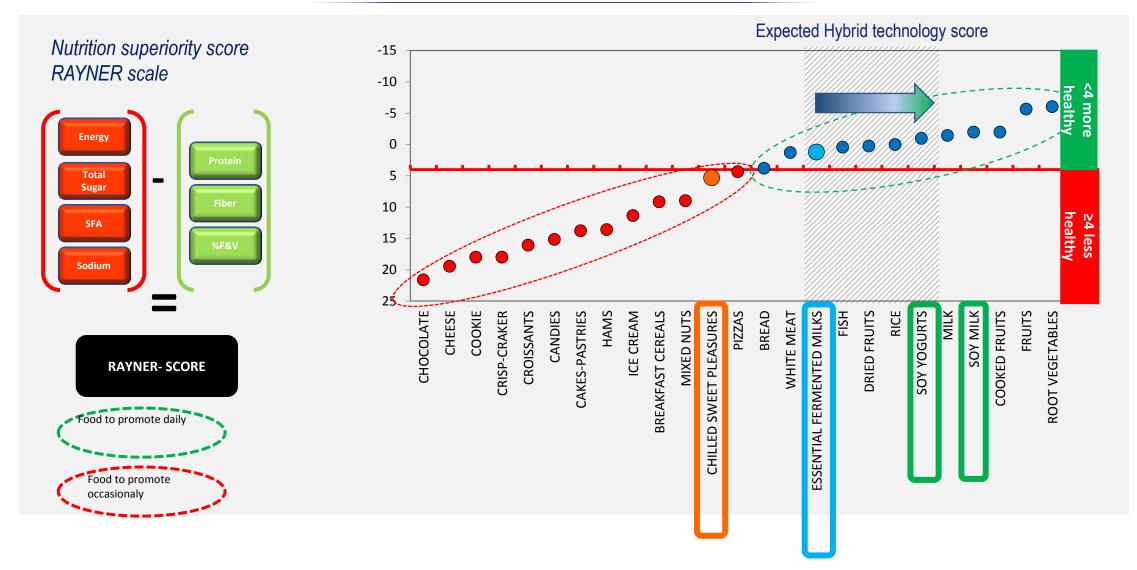






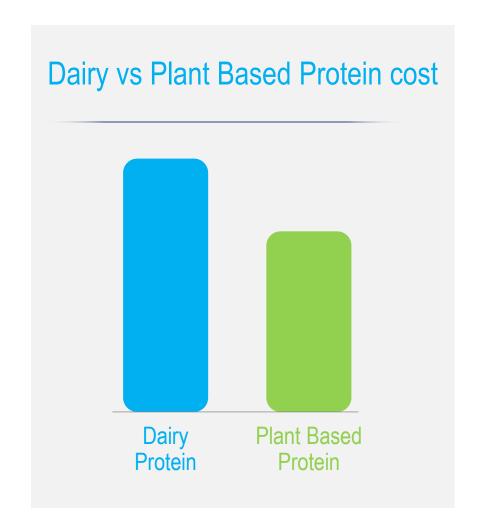


Based on Rayner scale, Dairy and Plant-Based deliver good nutrition. Hybrid technology to take best of both worlds and limit negatives





Vegetal and Hybrid technology to deliver at better costs







Cross-fertilisation to accelerate innovation

Taste and Texture

- > Fermentation to improve taste & texture
- > Crack consumer barriers



Innovation

> Innovation through brands



100% non-dairy milk (oats, quinoa, rice milk)

Chilled Sweet Pleasures coconut-based with crunchy chocolate



Geographies

Accelerate Africa through hybrid fermented products



Milk and local cereals





To sum up

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'Essential Dairy and Plant-Based' clear and differentiated growth drivers











'Essential Dairy and Plant-Based' sustainable profitable growth



Category Relevance
Per Capita Growth





Disciplined Resource Allocation Fix Pending Issues



